

## Additional resources and information

### Clothing

Crisis Assistance Ministry: [www.crisisassistance.org](http://www.crisisassistance.org) 704-371-3001  
Providing help, hope, and understanding to people struggling with limited financial resources.  
500-A Spratt Street, Charlotte, NC 28206 (open Tuesday – Saturday, 10 a.m. – 4 p.m.)

Hope Match: [www.hopematch.org](http://www.hopematch.org), [contact@hopematch.org](mailto:contact@hopematch.org) 704-271-4636  
Offering Christmas gifts for those in need.  
P.O. Box 691051, Charlotte, NC 28227

Union County Crisis Assistance Ministry: [www.unioncrisis.org](http://www.unioncrisis.org) 704-225-0440  
Providing short-term assistance to those in crisis by supplying resources to meet their basic needs.  
1333 W. Roosevelt Boulevard, Monroe, NC 28110

### Food

Catholic Charities: [www.ccdcc.org/services/food-clothing](http://www.ccdcc.org/services/food-clothing) 704-370-3232  
1123 S. Church Street, Charlotte, NC 28203

Second Harvest Food Bank: [www.secondharvestcharlotte.org](http://www.secondharvestcharlotte.org) 704-376-1785  
500-B Spratt Street, Charlotte, NC 28206

The Common Cupboard: [www.thecommonplace.org](http://www.thecommonplace.org) 704-218-9060  
116 Business Park Drive, Indian Trail, NC 28079

Urban Ministry Center: [www.urbanministrycenter.org](http://www.urbanministrycenter.org) 704-347-0278  
945 North College Street, Charlotte, NC 28206

### Transportation

Charlotte Area Transit System: [www.charmeck.org/city/charlotte/cats](http://www.charmeck.org/city/charlotte/cats) 704-336-7433(RIDE)  
CATS offers community-wide public transportation services to the greater Charlotte region.

Union County: [www.co.union.nc.us/Departments/Transportation.aspx](http://www.co.union.nc.us/Departments/Transportation.aspx) 704-283-3713  
Offering transportation services between Union County and Charlotte, Monday through Friday, 7 a.m. – 4:30 p.m.  
To schedule an appointment, call 704-283-3713 (between 8 a.m. and noon) at least 48 hours before service is needed.  
One-way trip fare within Union County is \$2 and one-way trip fare within Charlotte \$10. Passengers must have correct amount of fare.

### Housing

A Child's Place: [www.achildsplace.org](http://www.achildsplace.org) 704-343-3790  
Housing options for families that live in an unstable housing situation and have a CMS student in 8th grade or below.  
601 East 5th Street, Suite 230, Charlotte, NC 28202

Charlotte Family Housing: [www.charlottefamilyhousing.org](http://www.charlottefamilyhousing.org) 704-335-5488  
Offering solutions for family homelessness in Charlotte.  
300 Hawthorne Lane, Charlotte, NC 28204

Charlotte Rescue Mission: [www.charlotterescuemission.org](http://www.charlotterescuemission.org) 704-334-4635  
Providing residential programs for homeless, jobless men and women with alcohol and drug addiction issues.  
907 West 1st Street, Charlotte, NC 28202

Hope Haven: [www.hopehaveninc.org](http://www.hopehaveninc.org) 704-372-8809  
Provides life skills for homeless, chemically dependent adults and families within a residential environment.  
3815 N. Tryon Street, Charlotte, NC 28206

Jackson Park Ministries: [www.jacksonpark.org](http://www.jacksonpark.org) 704-392-4981  
Offering housing and crisis assistance to families with children.  
5415 Airport Drive, Charlotte, NC 28208

Lois' Lodge: [www.loislodge.org](http://www.loislodge.org) 704-332-4003  
Offering housing, counseling, and support for women experiencing unplanned pregnancies.  
1301 Hemlock Street, Charlotte, NC 28203

Room at the Inn: [www.rati.org](http://www.rati.org) 704-525-4673  
Providing housing for pregnant women, as well as assistance with other pregnancy-related needs.  
3737 Weona Avenue, Charlotte, NC 28209

Room In the Inn: [www.urbanministrycenter.org](http://www.urbanministrycenter.org) 704-347-0278  
Area churches provide temporary shelter for homeless individuals (December 1 – March 31). 945 N. College Street,  
Charlotte, NC 28206



Salvation Army: [www.salvationarmycarolinas.org](http://www.salvationarmycarolinas.org)  
 Offering emergency shelter services and disaster services for victims of fire, flood, or natural disaster.  
 • Family shelters in North and South Carolina: 704-522-4970  
[www.salvationarmycarolinas.org/programs-that-help/family-shelters](http://www.salvationarmycarolinas.org/programs-that-help/family-shelters)  
 • Women and children (Center of Hope): 704-348-2560  
[www.salvationarmycarolinas.org/commands/charlotte/programs/coh](http://www.salvationarmycarolinas.org/commands/charlotte/programs/coh)  
 534 Spratt Street, Charlotte, NC 28206  
 Urban Life: [www.urbanlifect.org](http://www.urbanlifect.org) 704-898-7350  
 Assisting families as they transition out of homelessness.  
 109 South Summit Avenue, Charlotte, NC 28208

**Abuse and domestic violence assistance**

Compassion to Act: [www.compassiontoact.org](http://www.compassiontoact.org)  
 Offering immediate shelter and assistance to victims of human trafficking and exploitation.

Safe Alliance: [www.safealliance.org](http://www.safealliance.org)  
 Empowering people to build and sustain healthy and respectful relationships and enjoy lives free of domestic and sexual violence and child abuse. Formerly known as United Family Services, Safe Alliance offers a 24-hour hotline, shelter, counseling, and support groups for children and adults who have been victims of rape or sexual offenses. Also provide court accompaniment for criminal cases and help with medical costs associated with being a victim of a violent crime.  
 • Administrative offices: 704-332-9034  
 601 East Fifth Street, Suite 400, Charlotte, NC 28202  
 • Mecklenburg County domestic violence crisis line: 704-332-2513  
 • Mecklenburg County rape crisis line: 704-375-9900  
 • Cabarrus County rape crisis line: 704-721-0110  
 • Union County rape crisis line: 704-283-7770

Turning Point Shelter: [www.unioncountyturningpoint.org](http://www.unioncountyturningpoint.org) 704-283-9150 (info), 704-283-7233 (hotline)  
 Program offers safe shelter and other services to Union County victims of domestic violence and their children.  
 P.O. Box 952, Monroe, NC 28111

**Jobs**

Center for Community Transitions: [www.centerforcommunitytransitions.org](http://www.centerforcommunitytransitions.org) 704-374-0762  
 Providing employment and transition services to help people with criminal records.  
 2226 North Davidson Street, Charlotte, NC 28205

Jacob's Ladder Job Center, Inc.: [www.jacobsladdercharlotte.org](http://www.jacobsladdercharlotte.org)  
 Helping the unemployed and underemployed find and keep living-wage jobs.  
 • 2304 The Plaza, Charlotte, NC 28205 704-332-5822  
 • 2201 Caronia Street, Charlotte, NC 28208 704-714-4051

Joblink Career Centers: [charmeck.org/city/charlotte/nbs/ed/Pages/JobLink.aspx](http://charmeck.org/city/charlotte/nbs/ed/Pages/JobLink.aspx)  
 Offering various employment and training services to the public (for job seekers and employers).  
 • 7140-A Forest Point Drive, Charlotte, NC 28217 704-565-6865  
 • 10801-A Monroe Road, Matthews, NC 28105 704-847-2660  
 • 4045-C North Tryon Street, Charlotte, NC 28206 704-597-8057  
 • 5125-A South Boulevard, Charlotte, NC 28217 704-527-3195  
 • 500 West Trade Street, Charlotte, NC 28202 704-342-6131

**Medical assistance**

Matthews Free Medical Clinic: [www.matthewshealthclinic.org](http://www.matthewshealthclinic.org) 704-841-8882  
 Free medical clinic that provides quality health care to low income, uninsured patients of Matthews and surrounding areas, including Mecklenburg and Union Counties. Doctor visits by appointment only.  
 196 S. Trade Street, Matthews, NC 28105

Mecklenburg County Health Department: [charmeck.org/mecklenburg/county/HealthDepartment](http://charmeck.org/mecklenburg/county/HealthDepartment)  
 • General services: Providing various health and wellness services. 704-336-4700  
 • Substance abuse: Providing substance abuse prevention services. 704-336-3047

Pregnancy Resource Center: [www.friendsofprc.org](http://www.friendsofprc.org) 704-372-5981  
 Offering confidential, free services to help clients work through the issues surrounding unintended pregnancies.  
 1505 E. 4th Street, Charlotte, NC 28204

**Other assistance and counseling services**

Crisis Assistance Ministry: [www.crisisassistance.org](http://www.crisisassistance.org) 704-371-3001  
 Providing help, hope, and understanding to people struggling with limited financial resources.  
 500-A Spratt Street, Charlotte, NC 28206 (open Tuesday – Saturday, 10 a.m. – 4 p.m.)

Love INC: [www.loveinc-charlotte.org](http://www.loveinc-charlotte.org) 704-536-5588  
 Offering various services and assistance to people in need.

National Suicide Prevention Lifeline: [www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org) 1-800-talk (8255)  
 Offering a confidential 24/7 hotline to connect you to a skilled, trained counselor at a crisis center in your area.

Refugee Support Services: [www.refugeesupportservices.org](http://www.refugeesupportservices.org) [info@refugeesupportservices.org](mailto:info@refugeesupportservices.org)  
 Helping refugee families achieve self-sufficiency through programs and education that empower them to thrive in the U.S.

